



Discover the benefits of working digitally with Vanbreda: create an account with itsme®.

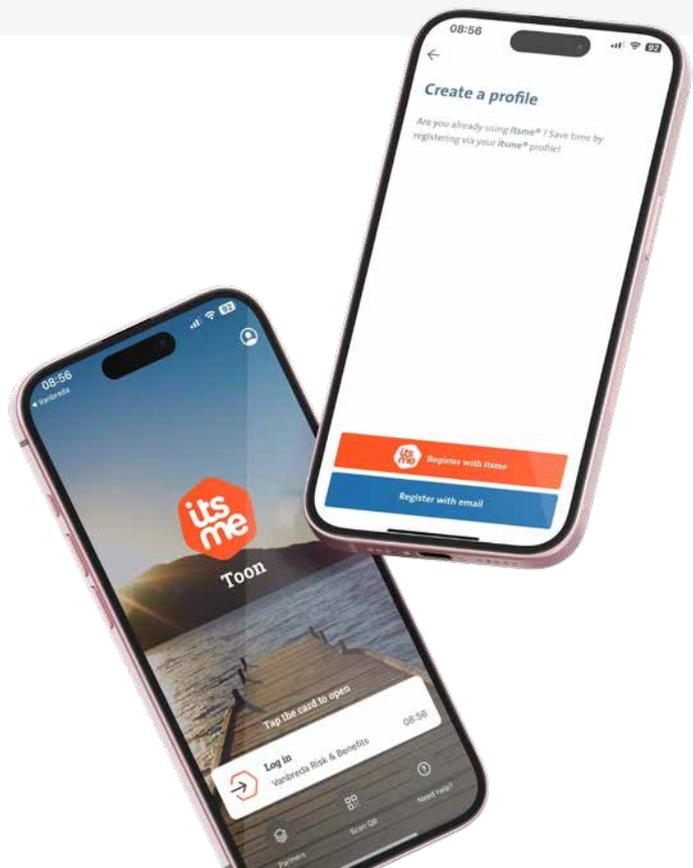
Use the Vanbreda app or the Vanbreda Webportal to arrange all your insurance matters simply, quickly and securely. No more paperwork and access to your data anywhere and anytime. Whether you want to report a hospital admission or submit medical expenses, the Vanbreda app and portal make your experience easier.

- **Quick and easy:** Report a hospital admission or submit medical expenses within minutes.
- **24/7 access:** Track the status of your records and insurance anytime, anywhere.
- **Family management:** Add your family members and manage everything easily from one app.
- **Faster processing:** Save time by working digitally - no long waits or unnecessary paperwork.

For even smoother registration, we recommend providing your email address for yourself and your family members at least two days in advance via app.vanbreda.be/support > Digital. That way, you will receive updates by email instead of by post..



itsme



How to create an account with itsme®:



1. Download the Vanbreda app:

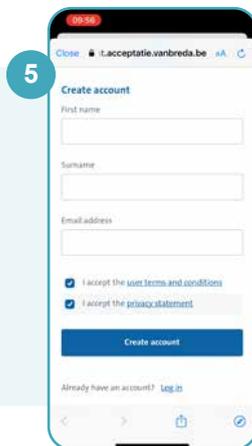
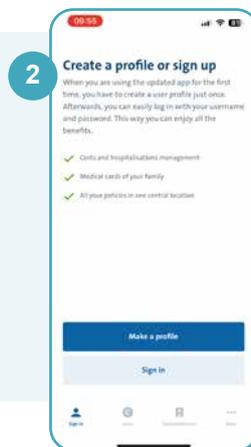
Go to the App Store or Google Play Store and search for the 'Vanbreda app'. Download and install the app on your smartphone. You can also scan the QR code to go directly to the correct page.

2. Create an account:

Open the app and choose the option to create an account if you don't have one yet.

3. Select 'Register with itsme®':

Open the app and choose the option to create a new account if you don't have one yet.



4. Connect with the itsme® app:

The itsme® app will open automatically. Give permission there to share your data with Vanbreda.

5. Enter your details:

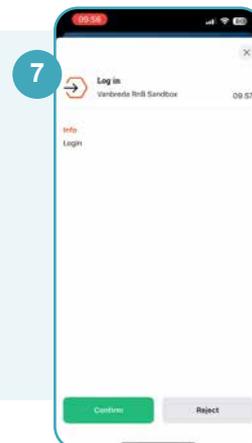
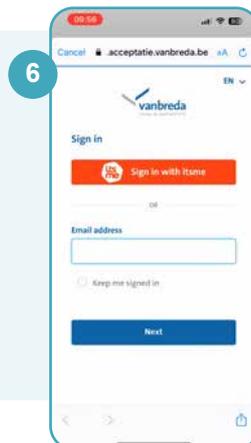
You will now be redirected to the Vanbreda app, where you must enter your first name, last name, and email address. This information is needed to create your profile.

6. Log in with itsme®:

To complete the registration, you need to log in with itsme® one more time. This ensures that your profile is fully verified.

7. Click on 'Log in with itsme®':

When logging in, choose the option 'Log in with itsme®' again, not via email. This provides the most secure and fastest access to the app.



8. Your profile is created, now link your policy:

Congratulations, your profile has been successfully created! Now you need to link your policy to your account to access all your insurance information.

A No match found?

If no automatic match is found, we will ask you to enter your date of birth and memberID. Your memberID can be found on the contact block on your policy or settlement notes you received from us. You will then receive a registration code via email or post to link your policy.

B Match found?

If a match is found, you can complete your details, such as your email address and account number, to ensure that your reimbursements are processed correctly.

8 **Link policy**
Privacy policy and terms and conditions
 I agree to the [General Terms and Conditions](#) of Health Care Digital
 I agree with the [policy](#) policy to use the Health Care service
What are we going to do now?
We will try to automatically link your Vanbreda account to a health care provider. If we can't find anything, you can fill in your personal details in the next step so we can try again.
Send data

A **link policy**
Personal data
Enter your personal details so that we can link your profile to your policy.
Date of birth
dd/mm/yyyy
Member ID (Optional)
You can find this on the contact block on your policy or settlement notes that you have received from us.
Send data

B **Manage user**
Personal data
First name and name
Date of birth
Insured via
Contact data
Email address
Financial data
Bank
Beneficiary
Send data

9. Policy successfully linked:

Your policy is now linked, and you have access to all your insurance information and features within the app.

Add and manage family members:

Now you can also manage your family members. You can directly add minor children. For adult family members, you need to request a registration code so they can activate their own account and link it to your profile. You can easily do this via the app.

9 **Manage user**
You can now manage the profile of Frans Jan in this app.
Close

Already have a Vanbreda app account and want to use itsme®? Choose sign in with itsme® and we will connect your account.

Any questions?

Do you have any questions or are you stuck on something? No worries! For more information or support, you can always visit app.vanbreda.be/support, where you will find answers to frequently asked questions and can contact our experts. We are ready to help you!