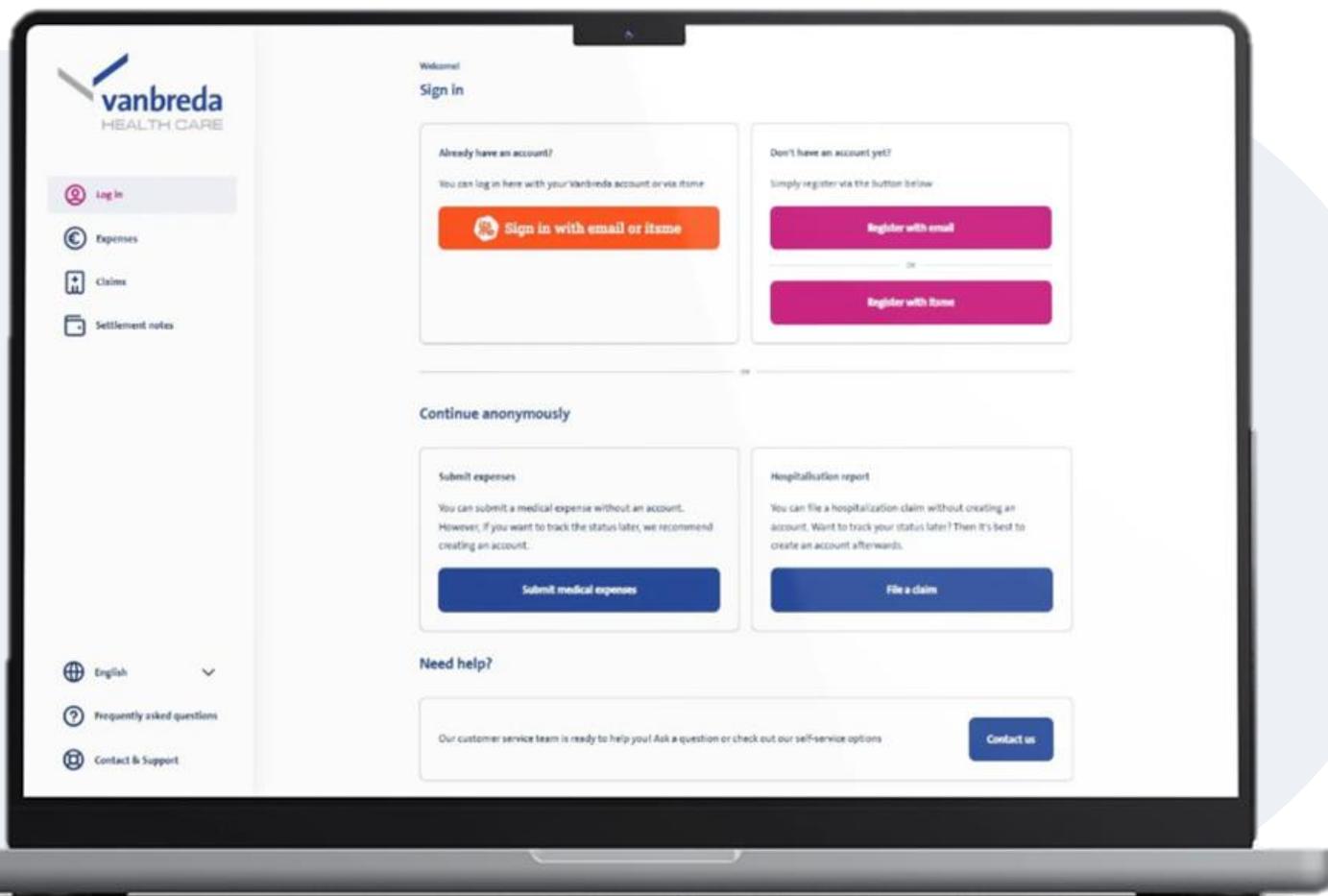




Reporting a hospital admission

Discover our digital tools:





Step 1: Go to app.vanbreda.be

The overview page contains different options:

- Log in or sign up for an account
- Submit a cost without an account
- **Report a hospitalisation**
- Ask a question / contact us

☐ **Click 'File a claim'**

Why log in?

When you're logged in, you can easily select who the hospitalisation is for, without having to enter any details yourself manually. You can track **the status of your hospitalisation** and access **AssurPharma-barcodes** to automatically submit pharmacy expenses.

Create your account quickly and easily via **itsme**, at **app.vanbreda.be** using your email address, or by downloading the app.

vanbreda
HEALTH CARE

Hospitalisation claim

Who is this hospitalisation for?

Enter the details of the family member who was admitted to the hospital

First name
Toon

Last name
De Geest

ID of the insured (optional)
18111

Phone number (optional)
049777554

Email
toon@g.com

Date of birth
01/08/1999

Confirm patient details

Step 2: Enter your personal details

Fill in the relevant personal details, so we know who the hospitalisation is for:

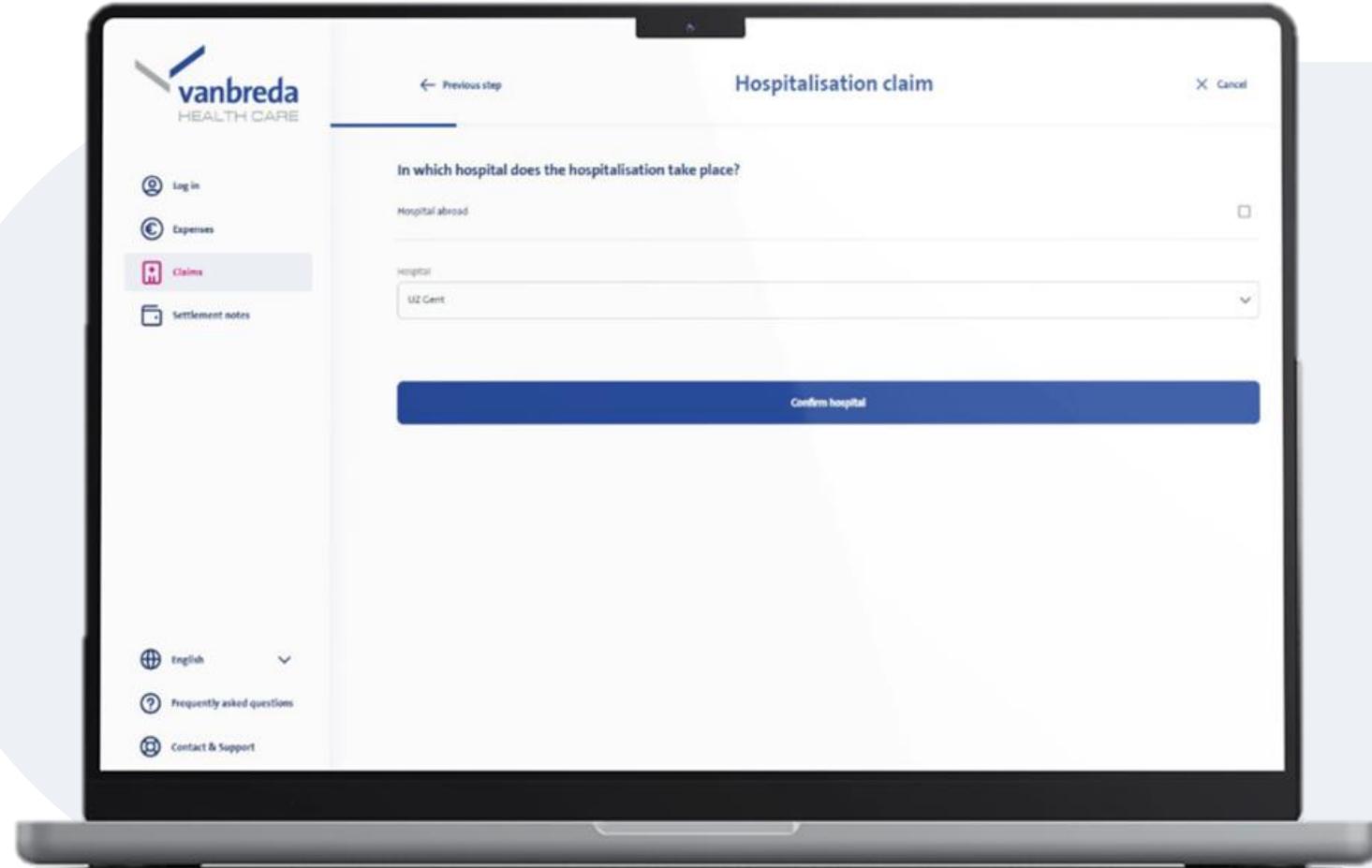
- First name
- Last name
- Insured person's ID (optional)
- Phone number (optional)
- Email address
- Date of birth

☐ **Click 'Confirm patient details'**

Step 3: Select your hospital

Search for and select the hospital where you've been admitted.

- **Click 'confirm hospital'**



The screenshot shows a laptop displaying the 'Hospitalisation claim' page on the vanbreda HEALTH CARE website. The page has a white background with a blue header. The vanbreda logo is in the top left. The main heading is 'Hospitalisation claim' with a 'Previous step' link on the left and a 'Cancel' link on the right. The main content area asks 'In which hospital does the hospitalisation take place?' and has two input fields: 'Hospital abroad' (with a checkbox) and 'Hospital' (with a dropdown menu showing 'UZ Gent'). A large blue button labeled 'Confirm hospital' is at the bottom of the form. A left sidebar contains navigation links: 'Log in', 'Expenses', 'Claims' (highlighted in pink), and 'Settlement notes'. At the bottom of the sidebar are 'English' (with a dropdown arrow), 'Frequently asked questions', and 'Contact & Support'.

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← Previous step Hospitalisation claim X Cancel

What else can you tell us about the hospitalisation?

Date of admission to the hospital
08/01/2026

Is it an outpatient admission (day surgery)?

Is it an emergency admission?

Is the hospitalisation a result of an accident?

What is the reason for the hospitalisation?
Allergy

What is considered an accident?

Confirm details

Log in
Expenses
Claims
Settlement notes

English
Frequently asked questions
Contact & Support

Step 4: Relevant information about the hospital stay

Provide us with some additional details about the hospital admission, including:

- The date of the admission
- The reason for the hospitalisation

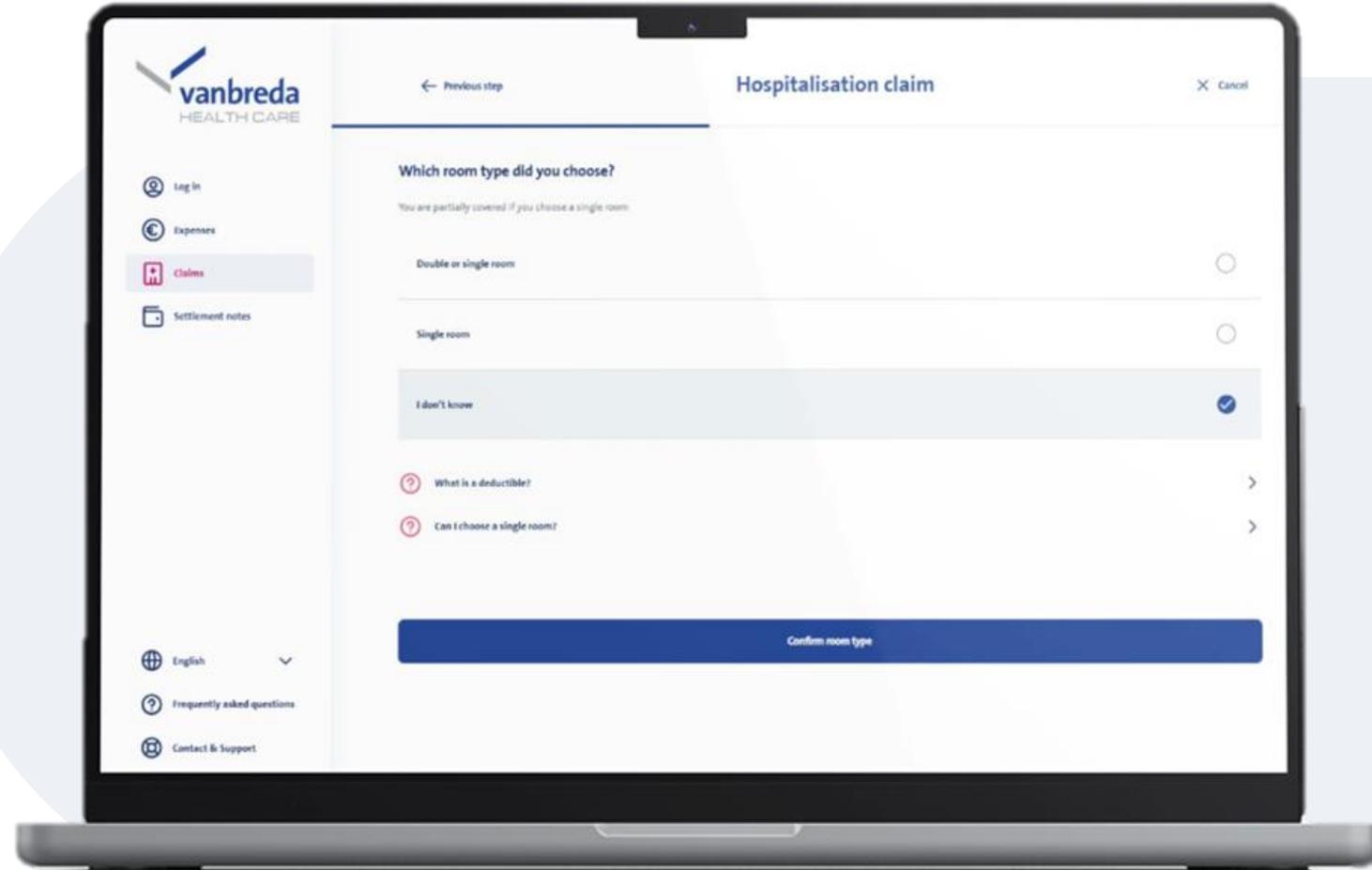
Was the hospital admission the result of an accident? If so, we'll need a few more details from you.

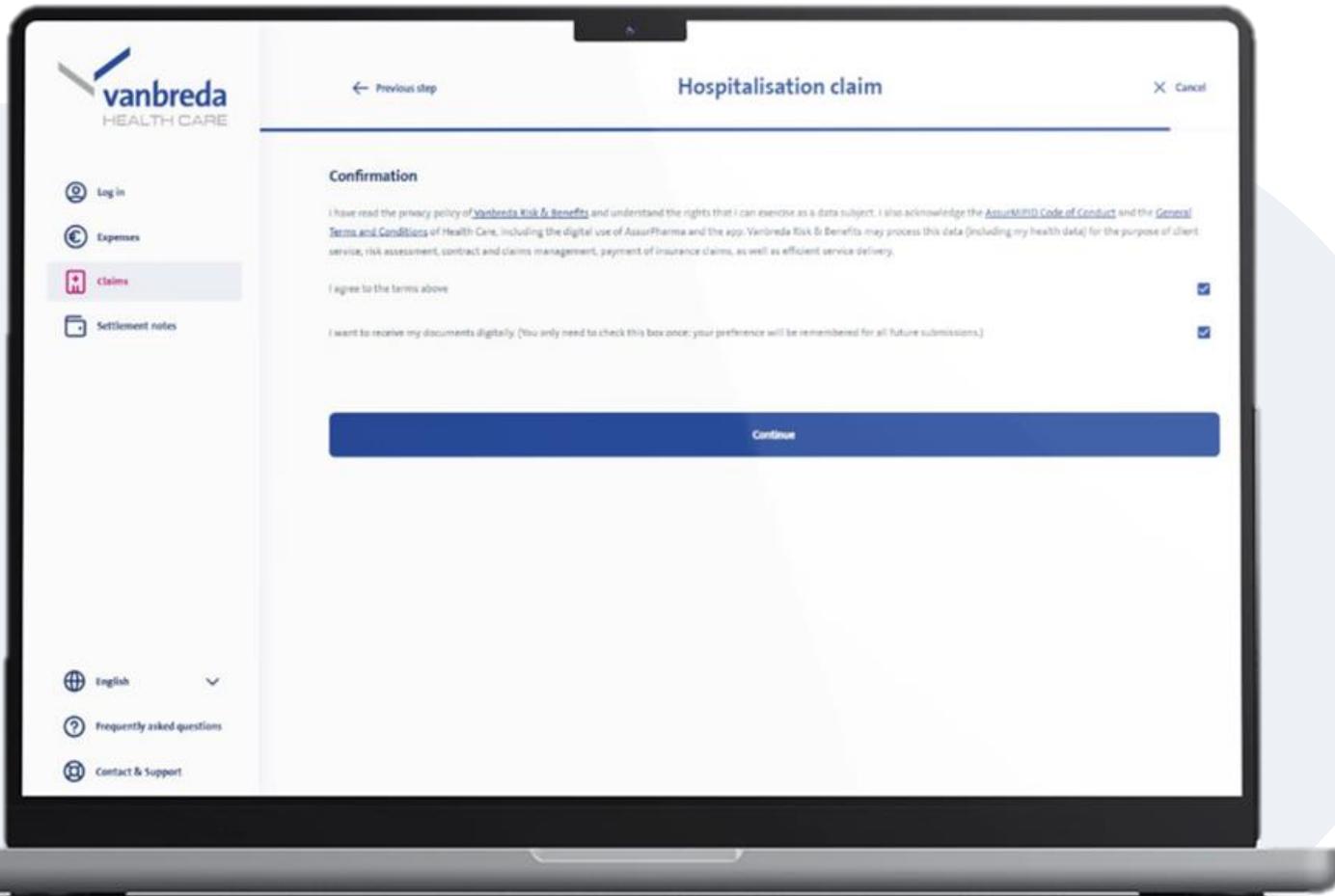
- Click 'confirm details'**

Step 5: Room type

Select the room type you chose at the hospital.

- **Click 'confirm room type'**





Step 6: Privacy and communication preferences

Agree to our privacy policy to complete your request.

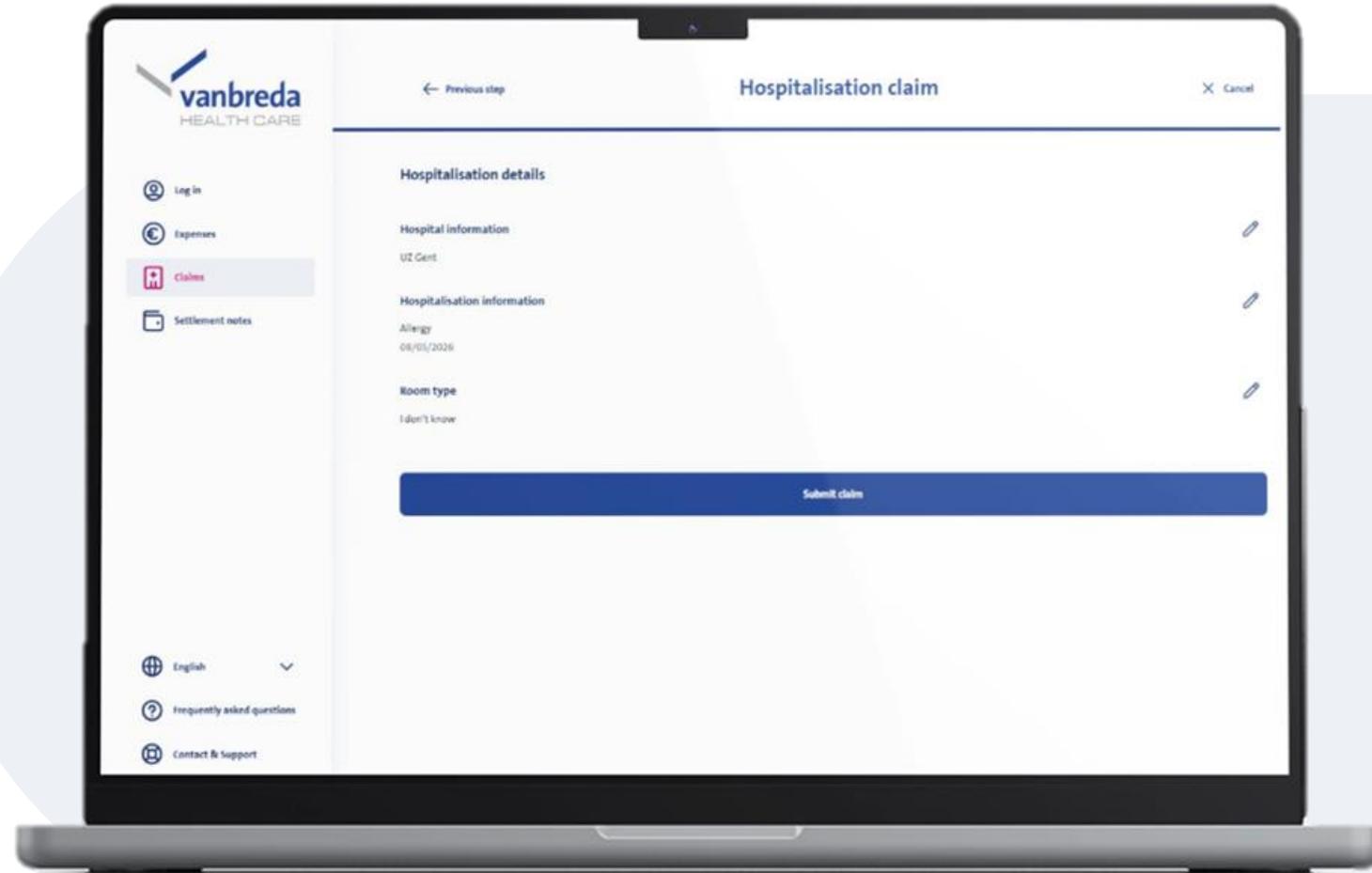
You can also choose to receive all future communication digitally (by email only).

Click 'Continue'

Step 7: Review and confirm

Review your details in the summary screen.

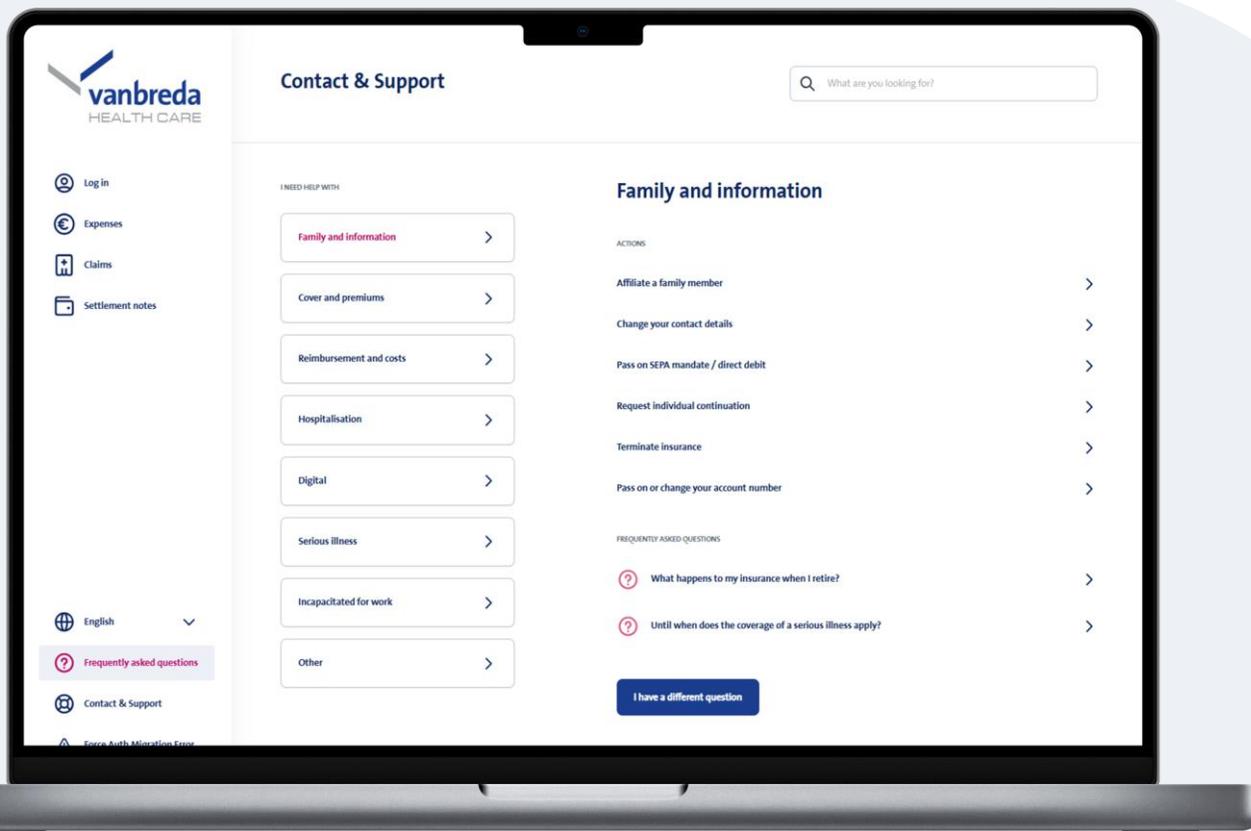
- Would you like to update any of your information? Click the pencil icon.
- **Click 'submit claim'**



When will I know if my hospital admission has been approved?

We always process your claim as quickly as possible.

Once it's been processed, we'll send you a confirmation message and your 010 number. You'll need this number to activate the third-party payer scheme).

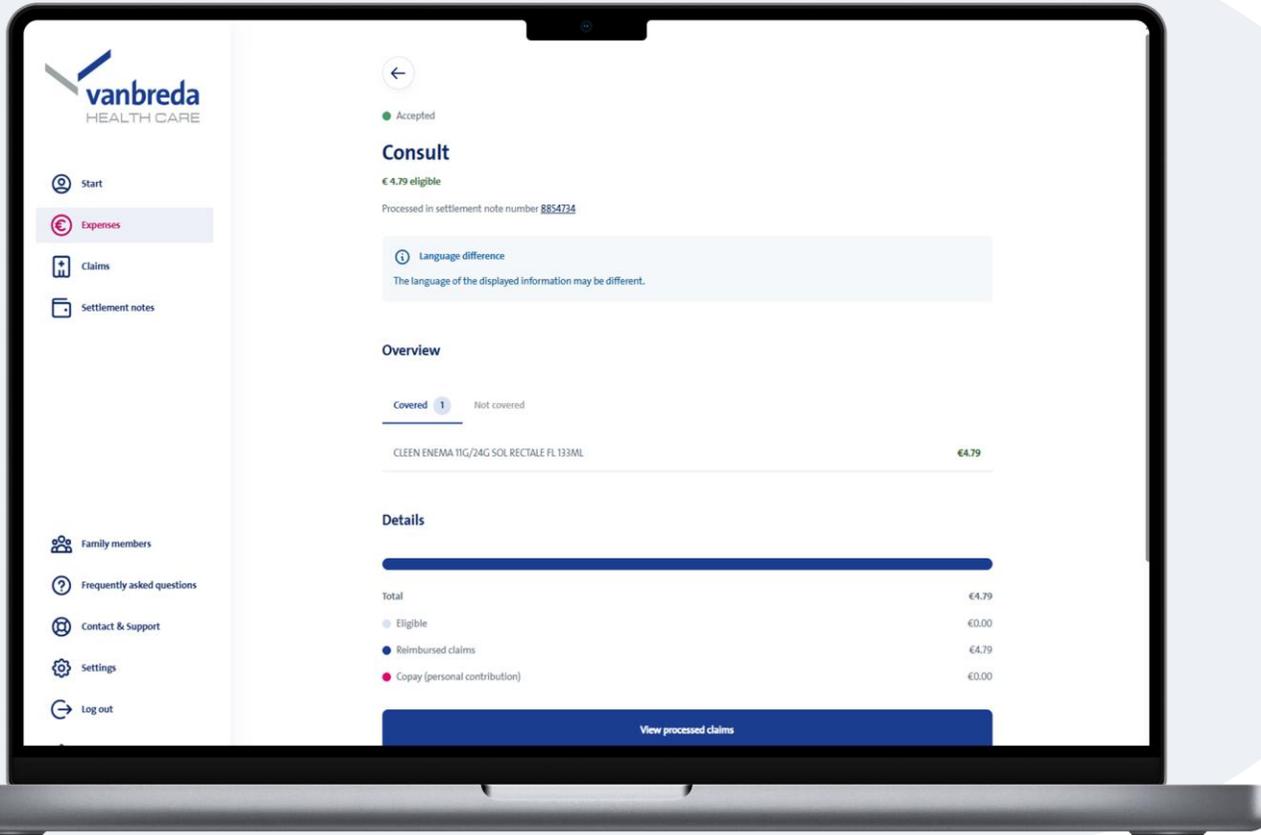


Support and questions

Do you have any questions about:

- a hospitalisation declaration
- medical expenses
- affiliation
- policy conditions

click **Support** or surf to app.vanbreda.be/support for further support



Digital follow-up

Do you want to follow up your expenses digitally?

Then create an account and log in to consult your settlement notes digitally.