

Reporting a hospital admission

Discover our digital tools:









Step 1: Go to app.vanbreda.be

The overview page contains different options:

- Log in or sign up for an account
- Submit a cost without an account
- Report a hospitalisation
- Ask a question / contact us
- □ Click 'File a claim'

Why log in?

When you're logged in, you can easily select who the hospitalisation is for, without having to enter any details yourself manually. You can track the status of your hospitalisation and access AssurPharma-barcodes to automatically submit pharmacy expenses.

Create your account quickly and easily via itsme, at app.vanbreda.be using your email address, or by downloading the app.

HEALTH CARE	nospitalisation claim	~ <u>-</u>
Log inExpenses	Who is this hospitalisation for? Enter the details of the family member who was admitted to the hospital Post-same	
Claims	Took	
Settlement notes	Lait same De Gest	
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	IIIII	
	Phone number (bulke-4)	
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e taglish		
Frequently asked questions	Confirm patient datain	
Contact & Support		

Step 2: Enter your personal details

Fill in the relevant personal details, so we know who the hospitalisation is for:

- First name
- Last name
- Insured person's ID (optional)
- Phone number (optional)
- Email address
- Date of birth
- □ Click 'Confirm patient details'

Step 3: Select your hospital

Search for and select the hospital where you've been admitted.

□ Click 'confirm hospital'

HEALTH CARE	Previous step	Hospitalisation claim	X Cano
(Q) Log in	In which hospital does the hospitalis	ation take place?	
© Expenses	Hospital abroad		1
Claims	Holpfal		
Settlement notes	U2 Cent		
		Confirm hospital	§
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English V Frequently asked questions			
 English ~ Frequently asked questions Contact & Support 			

Vanbreda	Frevious step	Hospitalisation claim	X Canot
() Log in	What else can you tell us about the	hospitalisation?	
C Expenses	08/05/2026		8
Cains	li it an outpatient admission (day surgery)?		
Settlement notes	is it an emergency administral		
	is the hospitalisation a result of an accident?		
	what is the reason for the negatalisation?		
	Allergy		*
	What is considered an accident?		>
🕀 inglish 🗸 🗸		Confirm details	
 Frequently asked questions 			
Contact & Support			

Step 4: Relevant information about the hospital stay

Provide us with some additional details about the hospital admission, including:

- The date of the admission
- The reason for the hospitalisation

Was the hospital admission the result of an accident? If so, we'll need a few more details from you.

□ Click 'confirm details'

Step 5: Room type

Select the room type you chose at the hospital.

□ Click 'confirm room type'

vanbreda	← Previous step	Hospitalisation claim	X Cano
 Lagin Expenses 	Which room type did you choose? Now are partially several if you choose a single room.		
talms	Double or single room		0
Settlement notes	Single room		0
	Eduar't know		0
	(3) What is a deductible?		
	(?) Can Echoose a single room?		
•		Confirm noon type	
English Trequently asked questions			
Contact & Support			



Step 6: Privacy and communication preferences

Agree to our privacy policy to complete your request.

You can also choose to receive all future communication digitally (by email only).

Click 'Continue'

Step 7: Review and confirm

Review your details in the summary screen.

- Would you like to update any of your information? Click the pencil icon.
- □ Click 'submit claim'



When will I know if my hospital admission has been approved?

We always process your claim as quickly as possible.

Once it's been processed, we'll send you a confirmation message and your 010 number. You'll need this number to activate the third-party payer scheme).

HEALTH CARE				
O Log in	I NEED HELP WITH		Family and information	
Expenses	Family and information	>	ACTIONS	
Claims	Cover and premiums	>	Affiliate a family member	>
Settlement notes			Change your contact details	>
	Reimbursement and costs	>	Pass on SEPA mandate / direct debit	>
	Hospitalisation	>	Request individual continuation	>
			Terminate insurance	>
	Digital	>	Pass on or change your account number	>
	Serious illness	>	PREQUENTLY ASKED QUESTIONS	
			(?) What happens to my insurance when I retire?	>
English V	Incapacitated for work	>	Outli when does the coverage of a serious illness apply?	>
Frequently asked questions	Other	>		
Contact & Support			I have a different question	

Support and questions

Do you have any questions about:

- a hospitalisation declaration
- medical expenses
- affiliation
- policy conditions

click **Support** or surf to <u>app.vanbreda.be/support</u> for further support

Vanbreda HEALTH CARE	Accepted Consult 4.79 eligible	
Vanbreda HEALTH CARE	Accepted Consult 4.70 eligible	
Start	Consult € 4.79 eligible	
Start	€ 4.79 eligible	
A		
Expenses	Processed in settlement note number <u>8854734</u>	
Claims	Language difference	
	The language of the displayed information may be different.	
Settlement notes		
	Overview	
	Covered 1 Not covered	
	CLEEN ENEMA 11G/24G SOL RECTALE FL 133ML	€4.79
• Family members	Details	
Frequently asked questions	Total	€4.79
Contact & Support	 Eligible 	€0.00
Settings	Reimbursed claims Copay (personal contribution)	€4.79 €0.00
C→ Log out		
	View processed claims	

Digital follow-up

Do you want to follow up your expenses digitally?

Then create an account and log in to consult your settlement notes digitally.